

MILLENNIUM LANDSCAPES WARRANTIES

Below you will find all warranties available to you once your project is complete and has been paid in full. Please review each warranty which applies to your project and then fill out the form below and submit it via e-mail. All Warranties must be submitted in writing to ensure proper execution; no other form of request will be recognized.

- * **Living items:** All plants supplied and installed by contractors Preferred Plant Listing (excludes bedding plants, Ocotillos, transplants) are warranted for (90) days from the planting date. Warranty applies if the entire irrigation system has been modified or completely installed by Millennium Landscapes Inc. and is not altered by anyone else during the warranty period. Plantings damaged by frost, storm, insects or herbicides are not covered under this warranty. Plants will be replaced with the same type and size of plant originally planted on the last Friday of the month your warranty period ends.

- * **Irrigation system:** New irrigation systems installed are warranted to be free from defects in material for (1) Year and all workmanship will be warranted for a period of (2) years from the completion of the system. Remodeled systems will be warranted in the same manner only if all original valves have been replaced and a complete system check was performed by Millennium Landscapes Inc. and paid for by the homeowner. A service charge will be applied if any repairs are required after one year which are not found to be a workmanship issue. Irrigation repairs will be made as soon as possible.

- * **Hardscape items:** All structures or concrete installations and attached items are warranted from defects in material and workmanship for a period of (2) years from the installation completion date. Items will be repaired or replaced at the discretion of the contractor based on the standards set forth by the Arizona Registrar of Contractors. Repair work or additions to pre-existing structures are not covered under this warranty. Hardscape warranty issues will be repaired one year after installation completion date and again at the end of two years if necessary to allow for settling.

- * **Low Voltage lighting systems** – All new low voltage lighting systems installed are
are warranted for workmanship for a period of (2) years. Fixture and Transformer
warranty is determined by the manufacturer or supplier of the lighting system purchased. Remodeled systems will be warranted in the same manner only if a
complete system check of the existing system was performed by Millennium Landscapes Inc. and paid for by the homeowner. Transformers, Fixtures or Light

bulbs will be replaced with an applicable service charge if replacements are required which are not found to be a workmanship issue. Lighting repairs will be made as schedule allows.

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* **Electrical** – All electrical systems installed are warranted to be free from defects in material for (1) year and all workmanship will be warranted for a period of (2) years from the completion of the system. Electrical repairs will be made as schedule allows.

* **Concrete Overlays** – All concrete coating installations are warranted against defective material for a period of (5) years. This warranty covers the installation against material bonding failure which is indicated by a flaking or peeling of the product otherwise known as delaminating. Chips or scratches caused by sharp or heavy objects dropped or dragged across coatings or caused by storm damage are not warranted. Damages caused by cracking of the concrete sub-surface if the concrete was not installed by Millennium Landscapes Inc. are not under warranty. Cracks in coatings installed on concrete by Millennium Landscapes Inc. will be repaired per warranty if the crack is greater than 3/32" in width. Damages caused by landscape drainage problems or irrigation / sprinkler system water consistently allowing moisture to remain on or adjacent to the coatings for extended periods of time causing deterioration, calcium deposits or staining of the coatings are not under warranty. Concrete overlay repairs will be made as schedule or weather allows.

Please fill out the below form to submit your warranty claim. Allow a minimum of 3 working days for our warranty department to contact you. Please provide a gate code to your contact person if you are in a gated community, also ensure we have access to your backyard if necessary by removing any locks you may have on your gates, electrical service panel or irrigation timer.